BUILDING & COMMERCIAL SYSTEMS

Every system in your building, engineered to work as one.

IT networks, audiovisual, public address, parking, smart building and security — designed, installed and maintained by one accountable team, and integrated into a single platform.

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What this profile covers

Who we are, the six disciplines we deliver, how we integrate and support them, and a selection of projects across the UAE.

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01 · WHO WE ARE

One integrator for every system in the building

Modern buildings depend on a dozen low-current systems, usually delivered by a dozen contractors. Each works on its own; few work together, and the owner is left to coordinate them for years.

Burraq changes that. We bring IT networks, audiovisual, public address, parking, smart building and security under one engineering team, design them to share infrastructure, data and alarms, and stay to maintain them.

Established in 2013, we work for owners, developers, consultants, main contractors and facility managers across the UAE.

At a glance

- Established 2013 · United Arab Emirates
- Six disciplines under one contract
- 4,700+ systems & services catalogue
- 24/7 support for maintenance clients

2013
ESTABLISHED

06
DISCIPLINES, ONE CONTRACT

4700+
SYSTEMS & SERVICES

24/7
MAINTENANCE SUPPORT

Mission
To deliver integrated building technology that is engineered properly, installed cleanly and supported for its whole life.

Vision
To be the most trusted partner for integrated building and security systems in the UAE, the Middle East and Africa.

02 · WHY INTEGRATION MATTERS

Most buildings have six vendors and nobody owns the gaps

The network installer, the CCTV company, the AV supplier and the parking contractor each deliver their part. When something fails between them, you are the one making the calls.

Burraq closes those gaps. We design every system to a common standard, run them on shared, secure infrastructure, and give you one dashboard, one support line and one maintenance contract.

Accountability
One contract and one team responsible for every system.

Engineering first
Designs based on standards, calculations and site reality.

Clarity
Clear scopes, honest timelines and documentation teams can use.

Long-term care
Designed for the decade the building will run, not just handover day.

03 · OUR SOLUTIONS

Six disciplines. One accountable team.

Each solution stands on its own, and each is designed from day one to connect into one platform.

SOLUTION 01
IT & Network Infrastructure

Structured cabling, enterprise switching, Wi-Fi 6/7, data centres, cybersecurity and unified communications.

SOLUTION 02
Audio Video Solutions

Meeting rooms, Teams and Zoom Rooms, video walls, LED, digital signage, auditoriums and AV control.

SOLUTION 03
Public Address & Voice Evacuation

Zoned paging, background music, EN 54 voice alarm, intercom and emergency communication.

SOLUTION 04
Parking Management Systems

ANPR ticketless access, barriers, pay stations, cashless payment, bay guidance and parking software.

SOLUTION 05
Smart Building & Automation

BMS, HVAC controls, lighting automation, smart rooms, energy management, IoT and integrated workplaces.

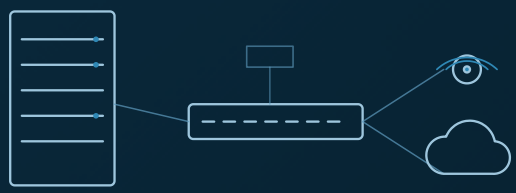
SOLUTION 06
Security & Surveillance

IP CCTV, AI video analytics, access control, turnstiles, intrusion, perimeter, visitor management and SOC.

SOLUTION 01 OF 06

IT & Network Infrastructure

End-to-end IT and network infrastructure: structured cabling, enterprise networking, wireless connectivity, data centre and server infrastructure, cybersecurity and unified communications. Reliable, scalable and secure connectivity for modern businesses and smart buildings.



WHAT WE DELIVER

- Structured Cabling Systems
- Enterprise Network Solutions
- Wireless Network Solutions
- Data Center & Server Infrastructure
- Cybersecurity & Network Protection
- Cloud & Unified Communications Infrastructure
- IT Infrastructure Services

WHY IT MATTERS

Designed for every system
Port counts, PoE budgets and VLANs planned for CCTV, AV, PA, parking and BMS, as well as for users.

Certified and documented
Every link tested, certified and labelled, with as-built drawings and IP schedules handed over.

Secure by design
Segmentation, NAC, firewalls and MFA designed in at the start rather than added later.

Ready to grow
Backbone, rack space and uplinks sized for expansion without re-cabling.

SOLUTION 02 OF 06

Audio Video Solutions

Professional audio-visual solutions for meeting rooms, boardrooms, conference centres, auditoriums, education, hospitality and commercial environments, combining high-quality audio, video, conferencing, control and content distribution.



WHAT WE DELIVER

- Meeting Room & Boardroom Solutions
- Video Conferencing & Collaboration
- Digital Signage Solutions
- Video Wall & Display Systems
- Public Presentation & Auditorium AV
- Professional Audio Systems
- AV Control & Automation
- Specialized AV Solutions
- AV Services

WHY IT MATTERS

One-touch simplicity
Rooms that start meetings, share content and adjust audio without a technician.

Platform native
Certified Microsoft Teams Rooms, Zoom Rooms, Webex and Google Meet solutions.

Engineered audio
Beamforming microphones, DSP and acoustic planning so every voice is clear.

Managed at scale
Remote monitoring and diagnostics across every room and every site.

SOLUTION 03 OF 06

Public Address & Voice Evacuation

Public address, background music, emergency voice communication and voice evacuation for commercial, residential, industrial, hospitality, healthcare, education and public facilities, integrated with approved fire detection and life-safety systems.



WHAT WE DELIVER

- Public Address Systems
- Voice Evacuation Systems
- Speaker & Audio Distribution Systems
- Background Music Systems
- Intercom & Emergency Communication
- Paging & Centralized Communication
- System Integration & Compliance

WHY IT MATTERS

Life-safety first
Certified voice alarm equipment, supervised circuits and battery backup.

Intelligibility engineered
Coverage and speech intelligibility planned per zone, then measured at commissioning.

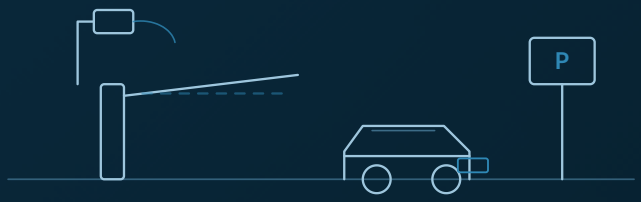
One system, every day
Paging, scheduled messages and background music on the same zoned platform.

Authority-ready
Cause-and-effect matrices, test records and documentation prepared for inspection.

SOLUTION 04 OF 06

Parking Management Systems

Intelligent parking management that automates vehicle entry and exit, ticketing, access authorisation, payment collection, parking guidance and occupancy monitoring for commercial, residential, retail, hospitality and public facilities.



WHAT WE DELIVER

- Vehicle Access Control Systems
- Automatic Number Plate Recognition (ANPR/LPR)
- Ticketing & Parking Revenue Management
- Parking Guidance Systems
- Parking Management Software
- Smart Parking & Mobile Applications
- Parking Security & Enforcement
- Specialized Parking Solutions
- Parking System Services

WHY IT MATTERS

Ticketless flow
ANPR and RFID recognise residents, tenants and permit holders without stopping.

Revenue protected
Audit trails, image capture and reconciliation on every transaction.

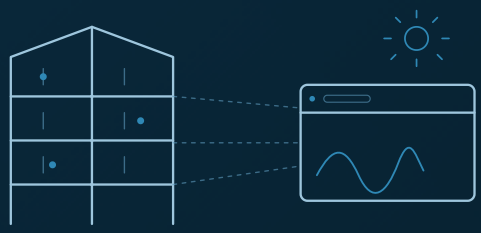
Find a space fast
Bay sensors and LED guidance send drivers straight to free spaces.

One dashboard
Occupancy, revenue and exceptions across every site in real time.

SOLUTION 05 OF 06

Smart Building & Automation

Smart building and automation solutions that connect building systems through intelligent controls, centralised monitoring, energy management and automated schedules, improving comfort, reducing energy use and streamlining operations.



WHAT WE DELIVER

- Building Management Systems (BMS)
- HVAC Automation & Control
- Smart Lighting Control
- Smart Room & Hospitality Automation
- Smart Home & Residential Automation
- Energy Management & Sustainability
- Smart Sensors & IoT Integration
- Integrated Workplace & Space Management
- Additional Building Systems Integration
- Smart Building Services

WHY IT MATTERS

Open protocols

BACnet, Modbus, KNX, DALI and MQTT, so you are not locked to one vendor.

Energy you can see

Sub-metering and dashboards that show consumption by floor, tenant and system.

Comfort on demand

Occupancy-based HVAC and lighting that respond to real use.

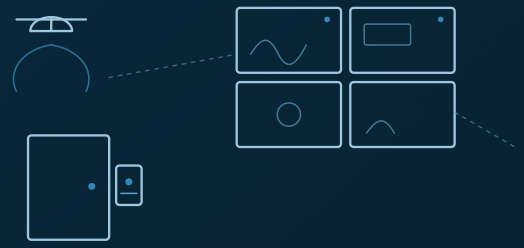
Fewer screens

Alarms and status from every system in one operator interface.

SOLUTION 06 OF 06

Security & Surveillance

Integrated security and surveillance that protects people, property, assets and critical infrastructure, combining intelligent video surveillance, access control, intrusion detection, perimeter protection, visitor management and centralised monitoring.



WHAT WE DELIVER

- CCTV & Video Surveillance Systems
- Video Management & Recording
- Video Analytics & AI Surveillance
- Access Control Systems
- Turnstiles & Pedestrian Entrance Solutions
- Intrusion Detection & Alarm Systems
- Perimeter Security Systems
- Visitor & Contractor Management
- Security Intercom & Entry Communication
- Security Operations & Command Centers
- Specialized Security Solutions
- Security System Services

WHY IT MATTERS

Detect and verify
AI analytics and linked cameras confirm an alarm in seconds.

Control every entry
Doors, turnstiles, lifts and car parks under one access policy.

Evidence you can use
Retention, secure export and audit trails designed in from the start.

Unified operations
One command centre for video, access, intercom and alarms.

10 · HOW WE DELIVER

One team, from first survey to lifecycle support

A single accountable process across all six disciplines — so design intent carries through to a clean handover and years of reliable operation.

01

Survey & design

Site survey, requirements and a design to standards with calculations.

02

Supply & install

Approved equipment, clean installation and certified infrastructure.

03

Integrate & commission

Systems connected to one platform, tested and documented.

04

Support & maintain

Preventive maintenance, 24/7 response and lifecycle care.

> Every project is handed over with as-built drawings, test and certification records, asset registers and operator training — the documentation facility teams actually need.

11 · MAINTENANCE & SUPPORT

Systems that stay reliable for years

Technology is only as good as its upkeep. Burraq keeps every system available, current and documented long after handover.

Preventive maintenance

Scheduled servicing, health checks and firmware management under annual contracts.

Responsive support

24/7 fault response with defined SLAs and remote diagnostics where possible.

Spares & lifecycle

Managed spares, replacement planning and upgrade paths across the estate.

Monitoring & reporting

Remote monitoring, periodic reports and audit-ready records.

12 · STANDARDS & QUALITY

Engineered to standards, documented to prove it

We design and install to recognised standards, test and certify our work, and hand over the records that keep buildings compliant and auditable.

- Designs to international and local standards
- Certified structured cabling with test results
- EN 54 voice-alarm and life-safety compliance
- Cybersecurity and network hardening by design
- As-built documentation and asset registers
- Operator training and handover support

13 · TECHNOLOGY PARTNERS

Leading manufacturers, authorised channels

Burraq selects equipment from established OEMs on capability, approvals, local support and lifetime cost — sourced through authorised channels with valid warranties and complete documentation.

IT & Network Infrastructure

Leading OEMs and specialist partners for this discipline — selected on capability, local support and lifetime cost.

Audio Video Solutions

Leading OEMs and specialist partners for this discipline — selected on capability, local support and lifetime cost.

Public Address & Voice Evacuation

Leading OEMs and specialist partners for this discipline — selected on capability, local support and lifetime cost.

Parking Management Systems

Leading OEMs and specialist partners for this discipline — selected on capability, local support and lifetime cost.

Smart Building & Automation

Leading OEMs and specialist partners for this discipline — selected on capability, local support and lifetime cost.

Security & Surveillance

Leading OEMs and specialist partners for this discipline — selected on capability, local support and lifetime cost.

14 · INDUSTRIES WE SERVE

Across every kind of building

From single fit-outs to large mixed-use developments, Burraq delivers integrated systems for the sectors that depend on them most.

Commercial & corporate
Offices, towers and business parks.

Hospitality & retail
Hotels, resorts, malls and F&B.

Residential & mixed-use
Communities, apartments and villas.

Healthcare
Hospitals, clinics and medical centres.

Education
Schools, universities and campuses.

Government & public
Authorities and public facilities.

Industrial & logistics
Warehouses, plants and depots.

Transport & infrastructure
Terminals, car parks and utilities.

Worship & community
Mosques and large public venues.

15 · PROJECTS & REFERENCES

Delivered across the UAE

A selection of projects where Burraq designed, installed and integrated building and security systems.

Souq Qaryat Al Beri

ABU DHABI, UAE

CCTV · Audio Video · Automation · Infrastructure Cabling

Capital Plaza Towers

ABU DHABI, UAE

CCTV · Wi-Fi Network · IP Telephony

Shangri-La Hotel, Qaryat Al Beri

ABU DHABI, UAE

Public Address · Background Music

Construction Workers Residential City

ABU DHABI, UAE

CCTV · Control & Command Room

Further references and client details are available on request.

16 · CONTACT

Let's plan your building's systems

Talk to our team about a new project, a retrofit, or a maintenance contract across any of our six disciplines.

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